



Minimum Impact Beach Camping Guidelines

Straddie Camping wishes to extend a welcome to you and hope that your stay on North Stradbroke Island is enjoyable. We ask that you abide by the following guidelines to ensure the safety, comfort and wellbeing of all those visiting the beach camping areas.

Your obligations as a guest include the following:

Camping Tags

- Please ensure your Camping Tag is attached to your tent, van, trailer or camping structure so it is easily visible. You may be fined for not displaying your Camping Tag.

Camping sites

- Use existing campsites – choose a site where you will not need to dig a trench, flatten vegetation or break overhanging branches.
- Campsites are to be no bigger than 6m X 6m with strictly one vehicle per site. A maximum of six people are permitted per site, this is to include all children and infants.
- Do not camp within 50m of streams or waterways.
- Flinders Beach camping areas are located behind the sand dunes. Please look for the signs displaying a tent at the front of the camping area entrances. The tracks are numbered 1 to 12 beginning closest the Adder Rock beach entrance. Main Beach camping areas commence seven (7) kilometers south of the causeway and camping is not permitted at Jumpinpin.
- Please look for the designated camping areas. Signs will be at the front of each entrance into the campgrounds. The tracks are numbered 1 to 15 running south from the causeway end just before Jumpinpin.
- You must only use designated tracks to access the Camping Grounds. At no times are you permitted to make your own access tracks into the sites.
- A camping permit is granted for no longer than 30 days. Failing to comply with permit conditions may result in the booking being terminated.

Toilets | Showers

- Do not use any detergents or soaps within 50 metres of streams or waterways.
- Use the toilet facilities where provided; if camping without toilet facilities you must bury toilet waste in a 200mm deep hole at least 50m away from a waterway, campsite or frontal dunes.
- Do not empty chemical toilet waste into the composting toilets on Flinders Beach and Brown Lake. It will kill the bacteria within the composting chambers – rendering them inoperable. Fines apply.
- Flinders Beach has 3 composting toilets, located at tracks 3, 5 & 7 and a chemical waste disposal located at Track 5.

Rubbish

- Take your rubbish with you and dispose of it at home or at designated waste disposal site.
- Please dispose of any unwanted bait into the ocean taking care to remove all plastic. Plastic is one of the largest killers of sea life.
- Flinders Beach has trailer bins located at tracks 3,5,11 & wheelie bins at track 7.
- Main Beach has wheelie bins located at the Causeway access point.



Cooking

- Generators may be used between 7am and 9pm only.
- Small cooking fires are permitted within our foreshore camping areas. Please extinguish fires with water before leaving the campgrounds
- Fires on Flinders and Main beach are for cooking use only. Please use existing fire pits and keep the fire small.
- Please bring your own firewood. It is an offence to use any island vegetation.
- Always observe fire bans.
- Bonfires are not permitted.

Dogs

- We allow 2 dogs per campsite in the Flinders Beach and Main Beach camping areas.
- Dogs must be on a leash and under control at all times.
- You are responsible for your dog at all times, you may be asked to leave the camping areas if your dog exhibits bad behavior or makes excessive noise.
- Home beach and the Dunwich skate park are the only off leash areas.

4WD Vehicles

- Before accessing the beaches a Vehicle Access Permit must be purchased.
- Vehicle Access Permits must be affixed to the front, left hand side of the windscreen before accessing the beach.
- Please access the camping areas through the tracks provided. **DO NOT** make your own tracks.
- The speed limit on Flinders Beach is 40 km/ph.
- The speed limit on Main Beach is 60 km/ph.
- Driving is not permitted on the beaches 1 hour either side of high tide. However due to changes in weather and tides this can change. Please contact reservation staff to confirm.

Terms & Conditions

We want you to enjoy your camping holiday but we just have a few things you need to know.

Booking Conditions

- Site fee covers the cost of the first two people.
- All fees and charges are in Australian dollars, and are subject to change without notice.

Cabin minimum stay:

Off-Peak Dates - two nights for stays commencing Fridays and Saturdays, otherwise one night (one night surcharge applies)

Peak Dates – two nights

Cabins have linen provided except for bath towels & beach towels. A discount is available to school groups, and for educational excursions.

Peak Periods - Peak periods cover all Queensland school holidays. Dates change annually.

Payment of site fees - You must pay the full booking amount at the time of booking to secure your site/cabin.



Changes to Bookings - Bookings may be altered subject to availability, and by giving 14 days notice. If you have booked within 14 days of your arrival, 24 hours notice will need to be given to make any changes. You may change your booking to another date, by contacting our Reservations Centre on 07-3409-9668. An administration fee of \$5 is charged per site, each time you make a change to your booking.

You may change a booking to decrease the number of nights, however if you do so you will not be entitled to a refund. You will receive a credit for the balance, less a \$5 administration fee. Any balance of fees will be held in credit for use within 12 months from the date of change.

Cancellations - You may cancel your booking by doing so at least 14 days prior to your scheduled arrival date or 24 hours before your arrival, if booked within 14 days of your stay. Regardless of your initial method of payment, you will not be entitled to a refund, but will be issued a credit for the balance of any unused stay, less a \$5 administration fee. Any balance of fees will be held in credit for use within 12 months from the date of cancellation. Should you not use your credit by the end of the 12 month period, it will be forfeited to Straddie Camping.

You may cancel your booking by contacting our Reservations Centre on 07-3409-9668.

Request to extend camping - A request to extend camping made immediately before or during your stay will be considered where possible.

You may request to extend your booking by contacting our Reservations Centre on 07-3409-9668, in person at one of our Camping Ground offices.

Extreme Situations - In the event that access to our Camping Grounds is prevented by weather extremes or emergency situations, or if facilities are closed for all or part of the camping permit period, we will at no additional cost, offer alternative camping for the unused balance of your stay, within the next 12 months from the first day of your booking. If the alternative is unavailable or unacceptable, we will refund the payment for the unused balance of your stay in full.

Reservations Centre Booking - If you have made a booking with one of our friendly Reservations Centre staff, please contact our Reservations Centre on 07-3409-9668 regarding changes to your stay. You will need to provide your Reservation Number located at the top of your booking to make any changes to your booking. Your Reservation Number is confidential and should only be given to Straddie Camping staff or your travel agent.

Internet Booking – You can Book online at www.Straddiecamping.com.au. Contact the reservation office on 07 3409 9668 to make any changes to online bookings.

Please Note: Tablets, iPad's and Mobile phones are not compatible with our website at this current time.

Booking Agents - If you purchase camping on a third party website, or from a Booking Agent, any query regarding the purchase, or any refund request, must be referred to the website on which you made the purchase, or the Booking Agent who sold you the camping permit and/or accommodation.

Refunds - In the unlikely event that Straddie Camping is unable to provide a site or cabin on the date listed on your confirmation documents, you will be offered an alternative site or cabin, or alternate dates. If no suitable arrangements for alternate accommodation or dates can be made, you may be offered a full or part refund in recognition of the change to your booking.

We will reject a claim for a refund based on circumstances outside of our control including:

- . Unfavourable or unpleasant weather conditions before or during the camping or other activity.
- . Personal decisions to change visit plans.
- . Personal decisions to arrive some time after the permit start date or leave before the permit end date.



- . The failure of a person or group to obtain a transport booking or the failure of their chosen transport to operate.
- . Ill health or sickness not of a life-threatening nature.

Claims for refunds

- All claims must be made in writing either by email to info@straddiecamping.com.au or by mail to: Straddie Camping, P.O. Box 160, Dunwich, North Stradbroke Island, Qld, 4183. When a claim is made in writing and sent by post, the date of claim will be when the claim was received.

Early Departure

- Campers who leave the Parks early, or do not arrive on their scheduled arrival day will not be entitled to a refund or credit. Adverse weather is not a reason for either refund or credit. At the discretion of Management, and on compassionate grounds only, customers may receive a credit to return in an off peak period. Such requests must be made in writing.

Booking confirmation and booking numbers

- When you book & pay for camping on our website you will have your confirmation sent to you by email. In this email you will receive a booking number confirming that your camping has been booked and paid for. We will use this number to confirm your stay in our Camping Grounds, and issue your Straddie Camping Tag, and access cards.
You will need to bring a copy of the confirmation, or your booking number, with you to present at our Reservations Office on arrival on the island. At this time you will be issued with your Straddie Camping Tag and access cards which will give you access to the Camping Grounds and the amenities blocks for the duration of your stay. The confirmation entitles you to a campsite or cabin for dates as printed on the confirmation. You should keep your booking number or confirmation email for the duration of your stay. It is your responsibility to keep this information safe. During your stay, you may be asked to produce a copy of your confirmation, or asked for your booking number, by an authorised member of Straddie Camping.

Conditions of Entry, and Camping in our Camping Grounds

- The Camping Ground is located within the Minjerribah Recreation Area. Regulatory notices control activities such as camping and driving on the beaches. Contravention of a requirement of a regulatory notice is an offence under the Recreation Areas Management Act 2007
- Authorised Straddie Camping personnel regularly patrol the Camping Grounds and Beach Camping Areas and are able to evict campers or their guests if the camper or their guests have failed to perform or observe any of the obligations listed in the Minimum Impact Camping Guidelines, or contravene any requirements listed on regulatory notices. Verbal notice by the Straddie Camping authorised personnel is sufficient. In the case of an eviction, camping fees paid will not be refunded.

Unaccompanied Minors

- All guests under the age of 18 must be accompanied by a responsible adult such as a parent, step- parent, guardian or other adult who has parental rights and responsibilities for the under 18 year old guest.
- If a guest is found to be a person under the age of 18 who is not accompanied by a responsible adult, Straddie Camping may immediately cancel the guest's booking and the full booking amount will be forfeited to Straddie Camping under this clause.